



June 2025 | Washington • Idaho

Connections

Get ready for some giveaways!

We want to help you save energy, stay safe, and enjoy the upcoming seasons.

Make sure to follow @avistautilities on Instagram and Facebook for a chance to win prizes throughout the year.



Follow to win!
@avistautilities



Avista is fighting wildfires before they happen

Avista is committed to doing our part to prevent and reduce the impact of wildfire. During dry weather and high winds, there is a risk that trees, branches, and debris can come in contact with Avista's power lines and other electrical equipment. This could trigger a spark that ignites wildfire. Avista developed our Public Safety Power Shutoff (PSPS) plan to lower this risk. PSPS lets us turn off power to select areas when extreme weather makes our equipment unsafe to operate. PSPS is only considered when the risk of a fire is extreme. Avista employs analytic tools to monitor the weather seven days out to enable informed decisions.

We are committed to notifying customers and communities before, during, and after a PSPS event, allowing time to prepare for power disruption. Conditions can change quickly, but we aim to keep those affected as well-informed as we can based on the situation.

Avista's Public Safety Power Shutoff (PSPS) lets us turn off power to select areas when extreme weather makes our equipment unsafe to operate.

We encourage you to update your contact information with us so you can be notified when we are considering a PSPS. It's also important to create an outage kit and be ready for potential outages.

PSPS will only be used in the most extreme weather conditions. It's one tool we can use to prevent wildfires, but Avista has been working on wildfire prevention for years. In 2020, we launched our comprehensive 10-year Wildfire Resiliency Plan.

Continued on back





Continued from front

Avista is fighting wildfires before they happen

Avista has completed grid hardening projects in areas of high fire risk. Some of these projects include replacing wooden transmission poles with steel, installing a special fire-retardant wire mesh around the bottom of wood poles, and replacing wooden crossarms on poles with a stronger fiberglass to better protect the electrical equipment and reduce the likelihood of spark-ignition sources. We have also increased vegetation management to reduce contact between trees and power lines and implemented improved tools to better assess fire risk with weather forecasting.

Visit myavista.com/wildfire to learn more about Avista's plans and how you can prepare.

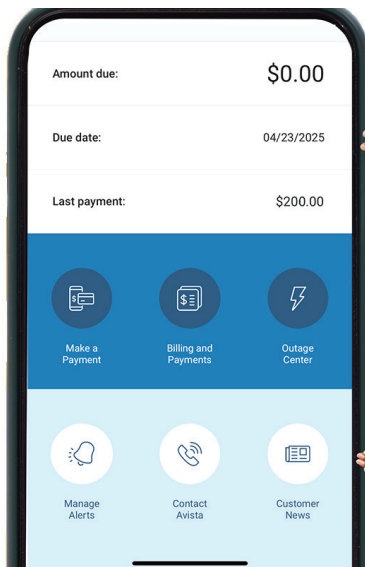
Need help with your energy bill?

There are lots of reasons why keeping up with your energy bill may be difficult. If you need help or just want to know your options, we're here for you. We team up with local community action agencies to provide billing and payment programs and home energy-saving solutions to eligible Idaho and Washington customers. We also offer payment arrangements and options to help even or spread out your costs.

Washington customers may qualify for our *My Energy Discount* program, too. It lowers energy costs every month for two years.

Visit myavista.com/assistance to see which options are available to you.

Save time with Your Account at myavista.com



If you've registered Your Account at myavista.com, you already know how easy it is to manage your

Avista energy needs. If you haven't signed up yet, we encourage you to do so. Access your account from anywhere, anytime, using a computer, laptop, smartphone, or tablet. You can download the Avista app from your favorite app store, too.



Look up and look out for power lines


Keep yourself and your tools away from power lines. When working or playing outdoors, be aware of overhead power lines. You could come in contact with a wire and be electrocuted by carrying a ladder, working on the roof or trimming trees. Long-handled pool-cleaning tools can also reach lines.

Tell kids to watch out for power lines, too, when climbing trees, flying kites and playing with water blasters and soakers. Anyone flying a drone needs to be careful, as well.

We just want you to be safe.

Visit myavista.com/safetyvideos for more safety tips.

SEE YOUR ENERGY DOLLARS AT WORK



Avista has been serving our customers for over 135 years, and some of our dams are as old as we are. We take care to maintain our dams, pipes, and poles so that we can continue delivering safe and reliable energy to you.

Visit myavista.com/energydollars to learn more about how your energy dollars help us do this.

Connect with us

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