

AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO
RULES AND REGULATIONS

1. ADOPTION OF RULES OF REGULATORY AUTHORITIES:

The rules regulating natural gas service, prescribed by the Idaho Public Utilities Commission, hereinafter called the Commission, are hereby adopted and by this reference are made a part of this tariff.

The following customer relations rules are not listed in detail in this tariff: Deposits, Termination/Discontinuance of Service, Master-Metering, Bills, Complaint Procedures, Information to Gas Customers, and Meter Reading and Billing Practices. These rules will instead be found in the Commission's "Utility Customer Relations Rules", and "Utility Customer Information Rules". Current copies of these Rules will be available for Customer reference at each of the Company's business offices.

2. SCHEDULES AND CONDITIONS:

The schedules and conditions specified in this tariff for natural gas service are subject to change in accordance with the laws of the State of Idaho, or any amendment thereof. The amount of gas to be furnished here under shall be subject to the amount available to the Company pursuant to contracts with its pipeline supplier. All schedules for natural gas service apply to Customers located on the established mains of Avista Corporation, hereinafter called the Company.

3. TAX ADJUSTMENT:

The rates named in this tariff shall be proportionately increased to compensate for any county or municipal tax, including franchise fees or other charges, upon or in respect of the right of the Company to operate, to use the public streets, alleys or thoroughfares, or to do business within the jurisdiction imposing the charge.

4. SUPPLY AND USE OF SERVICE:

Service will be supplied only under and pursuant to these Rules, and any modifications or additions thereto lawfully made, and under such applicable rate schedule or schedules as may from time to time be lawfully fixed. Service will be supplied only to those who secure their source of natural gas exclusively from the Company, unless otherwise provided under appropriate contract. Service shall be used by the Customer only for the purposes specified in the service agreement and applicable rate schedule or schedules, and Customers shall not sell, or permit others to use such service, except when expressly authorized to do so under appropriate contract.

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Issued by Avista Utilities
By

Kelly Norwood, Vice President, Rates & Regulation

AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO
RULES AND REGULATIONS - continued

5. DEFINITIONS:

5.1 Applicant:

Any potential customer who applies for service from the Company and either has no previous service from the Company or has not had service with the Company within the most recent sixty days.

5.2 Customer:

Any individual, partnership, corporation, association, governmental agency, political subdivision, municipality or other entity who has applied for, been accepted, and is currently (1) receiving service, or (2) assuming responsibility for payment of service provided to another or others.

If the person receiving service is not the same person as the person assuming responsibility for payment of service, the latter is the customer for purposes of obtaining service, cancelling service, receiving refunds, etc. Additionally, a person who moves within a the Company's service territory and requests that service be terminated at the customer's previous location and service be initiated at a new location within sixty days is considered an existing Customer and not an applicant.

5.3 Premises:

Each building, structure, dwelling or residence of the Customer. If the Customer uses several buildings or structures in the operation of a single integrated commercial, industrial, or institutional enterprise, the Company, on request of the Customer, shall consider all such buildings or structures that are in proximity to each other to be the premises, even though intervening ownerships or public thoroughfares exist. In such instances, the Customer shall own and be responsible for the installation, operation, and maintenance of all natural gas facilities on the Customer's side of the point of delivery to all structures constituting such premises including the responsibility for obtaining the rights-of-way, permits, governmental licenses or other approvals. Should the Company find that undue hardship could result from such a Customer owning natural gas facilities on the Customer's side of the point of delivery, the Company may, pursuant to a rental arrangement, provide, own, and maintain such facilities which will be comprised of only regular inventory items of the Company. If it becomes necessary for the Company to abandon any of its natural gas facilities due to several buildings or structures becoming the premises, the Customer may be required to pay for the investment in such facilities less net salvage.

Issued June 2, 1999

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Issued by Avista Utilities
By

Thomas D. Dukich ,Manager, Rates & Tariff Administration

AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO
RULES AND REGULATIONS - continued

5. DEFINITIONS: - continued

5.4 Basis of Rates:

The Company's rates are based upon, and are applicable to, the furnishing of natural gas service to a Customer at a single point of delivery on his premises, through a single meter installation, at a single pressure unless otherwise specifically provided in the rate schedule or contract.

5.5 Natural Gas Service:

Natural gas service is the availability of natural gas at the point of delivery at the pressure and for the purpose specified in the service agreement, irrespective of whether said natural gas is actually utilized by the Customer. The volume of gas delivered will be measured in cubic feet and converted to therms in accordance with Rule 5.13.

5.6 Point of Delivery:

The "point of delivery" shall be the "meter location" defined in Rule 8. Service supplied to the same Customer at other points of delivery or premises, or at a different pressure shall be separately metered and billed as a separate rate application. The Company will not add, totalize, telemeter, or otherwise combine the meter readings for separate and distinct premises for measuring natural gas service or for the application of a rate schedule or schedules.

5.7 Therm:

A "therm" is a unit of heating value equivalent to one hundred thousand (100,000) British Thermal Units (BTU).

5.8 Standard Cubic Foot of Gas:

A "Standard Cubic Foot of Gas" shall be the amount of gas which, when saturated with water vapor at a temperature of 60° Fahrenheit and subject to an absolute pressure of 14.73 pounds per square inch occupies a volume of one cubic foot.

5.9 Daily Average BTU:

The "daily average BTU" shall be the average total heating value in BTU per standard cubic foot of gas supplied to customers each day.

5.10 Monthly Average BTU: (Billing Period)

The "monthly average BTU" shall be the result (to the nearest whole number) obtained by dividing the sum of the daily average BTU's for each day of the billing period by the number of days in such period.

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Thomas D. Dukich, Manager, Rates & Tariff Administration

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IDAHO
RULES AND REGULATIONS - continued

5. DEFINITIONS: - continued

5.11 Metered Gas Pressure:

The "metered gas pressure" shall be the pressure existing at the point of metering.

5.12 Metered Volume of Gas:

The "metered volume of gas" shall be defined as the amount of gas delivered to the Customer as indicated on the Customer's meter at the metered gas pressure.

5.13 Therms of Gas:

The "therms of gas" supplied to a customer shall be the product of the metered volume of gas converted to standard cubic feet of gas, multiplied by the monthly average BTU, and divided by one hundred thousand (100,000).

6. APPLICATION AND AGREEMENT FOR SERVICE:

Each prospective Customer desiring natural gas service may be required to complete the Company's standard form of application for service or other form of agreement before service is supplied by the Company.

An application for service shall be deemed to be a notice that the applicant desires service from the Company as a Customer and represents his agreement to comply with the Company's Rules and Regulations on file with the Commission and in effect at the time service is furnished. In the absence of a signed application or agreement for service, the delivery of natural gas service and the taking thereof by the Customer shall be deemed to constitute an agreement by and between the Company and the Customer for the delivery and acceptance of service under the applicable rate schedule or schedules and said Rules and Regulations.

The Company will provide to its Customers at time of application for service and thereafter such information relative to its rates, rules and regulations as may from time to time be required by law or Commission rule and regulation.

All service shall be furnished under an agreement for a term of one year, at the option of the Company, or longer when so provided in the applicable rate schedule. When optional rate schedules are available, the Customer may not change from one rate schedule to another more frequently than once in any 12-month period.

For service in large volumes or received under unusual circumstances, the Company may require the Customer to execute a special written agreement.

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By

Thomas D. Dukich ,Manager, Rates & Tariff Administration

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IDAHO
RULES AND REGULATIONS - continued

6. APPLICATION AND AGREEMENT FOR SERVICE: - continued

6.1 New Customer Turn-On Charge (After-Hours):

There will be no charge for new Customer service turn-ons when such service connection is performed during office hours regularly maintained by the Company. For new Customer turn-ons requested to be completed during other hours, there will be a charge of \$48. When a new Customer receives Company-supplied gas and electric service, a single charge of \$48 will be required for after hours service turn-ons.

6.2 Return Trip Charge

If the conditions stated in Sections 7 and 8, below, are not satisfied prior to the Customer's request for temporary service, a \$55.00 charge, per trip, will be billed to the Customer whenever Company personnel are dispatched to the job site but are unable to connect the service. The charge will be billed after the conditions have been satisfied and the connection has been made. When a residential Customer supplies the trench, backfill, conduit, and compaction for an underground service, a charge of \$55.00 per trip return charge will be assessed if the Company's installation crew cannot install pipe on the first appointment or subsequent appointments.

7. SERVICE PIPING AND METERS:

7.1 INSTALLATION - The Company, at its expense, will furnish, install and maintain the service piping to the meter location, and the meter or meters required in accordance with its filed tariff to determine the billing to be made for gas service.

7.2 RELOCATION - If relocation of service pipe is due solely to meet the convenience of the Applicant or Customer, or is made necessary by acts of the Customer which create hazards to the main or meter or make the main or meter inaccessible, such relocation will be performed by the utility AT THE EXPENSE OF THE APPLICANT OR CUSTOMER. The Company shall provide the customer an estimate of such relocation costs before the actual relocation occurs. Any structure built over an existing service line, or above or around a meter, that does not allow the utility ready access to its facilities, or allow the free upward venting of gas, should a leak ever occur, constitutes an unacceptable hazard that will require correction.

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Issued by Avista Utilities
By

Kelly O. Norwood, Vice President, State & Federal Regulation

AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO
RULES AND REGULATIONS - continued

7. SERVICE PIPING AND METERS: - continued

7.3 For those residential customers where the Company is installing a new gas service line or replacing an existing service, the Company will notify those customers regarding the availability of an Excess Flow Valve (EFV). An EFV is designed to restrict the flow of natural gas should the service line be severed. The charge to install an EFV shall be \$77.50, which will be billed to the customer, for installation on a new gas service line or a service line that is being replaced. Residential customers with an existing gas service line who request installation of an excess flow valve will be billed for actual labor and materials costs associated with the installation. The Customer originally requesting installation of an EFV will be responsible for any EFV repair or replacement costs that were not directly caused by the Company or third-party. Installation of an excess flow valve will be made available only to single-unit residential dwellings

8. SERVICE ENTRANCES AND CONNECTIONS:

"Meter Location" shall be the point at which gas shall be delivered to and received by the applicant, shall be out-of-doors, if practicable, and shall be at a point designated by the Company subject to the applicant's approval, provided that the length of service piping shall not exceed, by more than ten feet, the shortest distance between the Company's distribution main and the building to be served.

The Company, in accordance with Gas Extension Policies, Schedules 151 or 152, will furnish and install the service piping between its main and the meter location.

The Customer shall exercise proper care to protect the Company's property on his premises; and in the event of loss or damage to the Company's property, arising from neglect, carelessness or misuse by the Customer, his employees, servants, or agents, the cost of necessary repairs or replacements shall be paid by the Customer.

9. ACCESS TO PREMISES:

The Customer shall grant all necessary permission to enable the Company to install and maintain the service on the premises of the Customer and to carry out its contract. The Company shall have the right through its agents, or employees, to enter upon the premises of the Customer at all reasonable times for the purpose of reading, inspecting, repairing, or removing the metering devices and properties of the Company. In the event the Customer is not the owner of the premises occupied, he shall obtain such permission from the owner as the Company may require.

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Issued by Avista Utilities
By

Thomas D. Dukich, Manager, Rates & Tariff Administration

AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO
RULES AND REGULATIONS - continued

10. REFUSAL OF SERVICE:

Nothing in these rules shall be construed as placing upon the Company any responsibility for the condition or maintenance of the Customer's piping, current consuming devices or other equipment, and the Company shall not be held liable for any loss or damage resulting from defects in the Customer's installation and shall not be held liable for damage to persons or property arising from the use of the service on the premises of the Customer.

A. The Company may refuse to connect an applicant for service or may refuse to render additional service to a Customer when such service, including compliance with these Rules and Regulations, will adversely affect service being rendered to other Customers, or where the applicant or Customer has not complied with state, county, or municipal codes or regulations concerning the rendition of such service.

B. The Company may refuse to serve an applicant or a Customer if, in its judgment, said applicant's or Customer's installation or piping or gas-burning equipment is hazardous.

C. The installation of proper protective devices on the applicant's or Customer's premises may be required whenever the utility deems such installation necessary to protect its property or that of its Customers.

D. The Company may not be required to provide service if, to do so, it would be economically unfeasible.

E. See other denial grounds as listed in Utility Customer Relations Rules 302-303 and 602-604.

10.1 Notice of Service Refusal:

If the Company intends to deny service to an applicant, the Company shall deliver to the applicant written notice of the Company's refusal to serve. The notice shall state:

- A. the reasons for denial of service;
- B. actions the applicant may take in order to receive service; and
- C. that an informal or formal complaint concerning denial of service may be filed with the Commission.

11. INCREASED USE:

In order to prevent damage to the Company's equipment and impairment of its service, the Customer shall give the Company notice before making any additions to his connected load so that the Company, at its option, may provide such facilities as may be necessary for furnishing the increased service.

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Issued by Avista Utilities
By

Thomas D. Dukich, Manager, Rates & Tariff Administration

AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO
RULES AND REGULATIONS - continued

12. PAYMENTS:

One bill will be rendered, for each monthly billing period, listing charges for electricity, gas, or other charges, to a Customer receiving one or more of such services from the Company at one premises.

Company employees collecting payment at the customer's premises will not accept cash. If the customer offers payment in cash during a field collection visit, discontinuance of service will be postponed and the customer given the opportunity to either make payment at a designated payment agency or provide an alternative form of payment acceptable to the Company.

Monthly bills for services rendered and other charges are due and payable in full within 15 days from their date and if not so paid shall be in default. When a residential Customer certifies in writing that payment by the ordinary due date creates a hardship due to the particular date when the Customer receives funds, the due date shall be extended up to an additional 15 days.

In the event the Customer tenders a payment of less than the full amount of the monthly bill for services and/or other charges, the Company, unless otherwise directed by the Customer when payment is made, will apply said payment pro rata first to the charges in default and the remainder, if any, to the current monthly charges.

12.1 Returned Check Charge; Checks or payments remitted by Customers in payment of bills are accepted conditionally. A charge of \$20.00 will be assessed the Customer for handling checks or payments upon which payment has been refused by the bank.

12.2 Late Payment Charge; Payments not received by the next month's bill date will be considered late. A late payment charge may be applied to the delinquent amount and will be computed at the rate of 12 percent per annum or one percent per month. The late payment charge will not be applied to time-payment or equal payment accounts that are current.

13. DEPOSITS:

See Utility Customer Relations Rules 100-109 and 601.
(Note: On April 20, 1999, an exception was granted to Rule 107.02, allowing the Company to credit deposits which are no longer required, including accrued interest, directly to customer accounts.)

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Issued by Avista Utilities
By

Patrick Ehrbar, Director of Regulatory Affairs



AVISTA CORPORATION
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IDAHO
RULES AND REGULATIONS - continued

14. DISCONTINUANCE OF SERVICE:

See Utility Customer Relations Rules 300-313 and 600-605.

14.1 Field Collection Charge:

A personal visit performed by a Company representative to a service address subsequent to satisfying the provisions regarding Discontinuance of Service shall be deemed a field collection visit. A \$16.00 fee will be assessed for visits that result in the collection of past-due balances from the Customer during the visit. The fee will be waived if service is disconnected during the visit. The Customer will receive one free visit on a 12-month rolling basis.

15. RECONNECTION CHARGE:

All applicable reconnection charges shall be paid before service is restored. Customer payments may be made to authorized Company employees or at a designated payment agency.

15.1 Reconnection Charge:

When service has been discontinued for failure of the Customer to comply with the Company's rules and regulations under this tariff including default (nonpayment), a charge shall be made for reconnection. The charge for reconnection shall be:

\$24.00, provided satisfactory arrangements for payment of all proper charges have been made during the hours of 8:00 a.m. through 4:00 p.m. Monday through Friday, except holidays; or

\$48.00 if such arrangements are made during the hours of 4:00 p.m. through 7:00 p.m. Monday through Friday, except holidays.

If such arrangements are made during hours other than the above, the reconnection shall be completed on the following day except for medical emergencies or a customer disconnected in error. Any reconnection completed on a weekend or holiday will be charged \$48.00.

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By

Kelly Norwood,

Vice President, State & Federal Regulation

AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO
RULES AND REGULATIONS - continued

15. RECONNECTION CHARGE: - continued

15.2 Gas Service Reestablishment Charge

When service has been discontinued at the Customer's request and then reestablished within a twelve-month period, the Customer shall be required to pay the monthly minimum charges that would have been billed had service not been discontinued, as well as a reestablishment charge. The charge for reestablishment shall be:

\$24.00, provided satisfactory arrangements for payment of all proper charges have been made during the hours of 8:00 a.m. through 4:00 p.m. Monday through Friday, except holidays; or

\$48.00 if such arrangements are made during the hours of 4:00 p.m. through 7:00 p.m. Monday through Friday, except holidays.

If such arrangements are made during hours other than the above, the reestablishment shall be completed on the following day except for medical emergencies or a customer disconnected in error. Any reestablishment completed on a weekend or holiday will be charged \$48.00.

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By

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AVISTA CORPORATION
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IDAHO
RULES AND REGULATIONS - continued

16. PERSONALIZED BILLING PLANS:

Personalized Billing Plans for payment of bills for gas service (and electric service where applicable) are available to Customers who want level payments. The Personalized Billing Plans are offered to Customers without regard to time of year, home/business ownership or how long they have been at current residence or place of business.

16.1 Comfort-Level Billing Plan (CLB):

A Customer with an unpaid balance may join the Comfort-Level Billing Plan. Any unpaid balance will typically be paid off through a payment plan. Upon completion of that payment plan, the customer will begin their Comfort-Level Billing Plan.

The CLB plan will be based upon previous use, or estimated future use, and will approximate a monthly average of the Customer's estimated annual billings. Actual annual charges will differ. The "Base Plan Amount" will be billed on the regular statement each month. The amount shall apply only to the premises occupied by the Customer.

A Customer will remain on the CLB plan until the: (1) Customer requests removal from the plan, (2) Customer moves from their premises, (3) Customer fails to pay the billed amounts for two (2) or more

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d/b/a Avista Utilities

IDAHO
RULES AND REGULATIONS - continued

16. PERSONALIZED BILLING PLANS: - continued

months, or (4) Company notifies the Customer of the termination of the CLB Plan. In the case of non-payment, the Customer may remain on the CLB Plan if the customer pays the delinquent amount. Upon termination, any amount owed by the Customer for actual charges shall immediately become due and any amount owed to the Customer shall be refunded. The Company will not pay interest on any credit balance and will not charge the Customer interest on any debit balance in the Customer's CLB account.

The Company will review each Customer's CLB account on a regular basis. At the time of the review, the Company will recalculate the Customer's Base Plan Amount by using the most recent twelve months of consumption history. If the "recalculated" Base Plan Amount differs, by 25% or more from the "previous" Base Plan Amount, the customer will be given the choice of either discontinuing the CLB Plan or continuing the CLB Plan with the recalculated amount. Under normal circumstances, the company will not change the amount more than twice in any twelve (12) month period.

A review will be completed at the twelfth month anniversary of the date the Customer began their CLB plan. If the Customer's recalculated Base Plan Amount differs by 10% or more from the previous Base Plan Amount, the customer will be given the choice of either continuing or discontinuing their CLB Plan. If the Customer chooses to continue their CLB Plan, their new monthly payments will be their recalculated Base Plan Amount. This recalculated Base Plan Amount will be based on previous usage or estimated future usage. A Customer's Base Plan Amount may decrease, increase, or remain the same. Customers with a debit balance will be given the opportunity to either pay off their balance or have it included in their CLB payments. If the customers elect to have their debit balance included in their monthly payments, their monthly payments will equal their Base Plan Amount plus 1/12th of their debit balance. Customers with credit balances will have the overpayment applied to their next statement(s). At the customer's request, any credit balance will be refunded in full.

17. INTERRUPTION OF SERVICE:

The Company shall make all reasonable efforts to avoid interruption of service, and, when such interruptions occur, to re-establish service with a minimum of delay. In case the supply of service shall be interrupted or irregular or defective or fail from causes beyond its control or through ordinary negligence of employees, servants, or agents, the Company will not be liable therefore.

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By

Thomas D. Dukich, Manager, Rates & Tariff Administration

AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO
RULES AND REGULATIONS - continued

17. INTERRUPTION OF SERVICE: - continued

When it is necessary for the Company to make repairs to or change its facilities, the Company may, without incurring any liability therefore, suspend service for such periods as may be reasonably necessary, and in such manner as to minimize the inconvenience to Customer, provided, that, when practicable, such suspension shall be during working hours regularly maintained by the Company. Police and Fire Departments affected by such suspension shall be individually notified thereof and when practicable all other customers shall be given notification, through newspaper, radio announcements or other means, a reasonable time in advance.

18. MINIMUM HEATING VALUE OF GAS:

Minimum heating value of gas supplied to a Customer shall not be less than 950 BTU's per standard cubic foot of gas.

19. DELIVERY OF PRESSURE:

Gas service under this tariff normally will be supplied and maintained at the point of delivery at a pressure as close as practicable to 0.25 p.s.i.g. or seven inches of water column.

Where the volume of gas supplied or the Customer's utilization thereof requires pressure in excess of 0.25 p.s.i.g., on request of the Customer the Company may designate a higher pressure and supply gas service at such pressure.

20. BILLS - CONTENTS OF, ERRORS IN, FINAL, AND TRANSFER OF:

See Utility Customer Relations Rules 200-206.

21. COMPLAINT PROCEDURES:

See Utility Customer Relations Rules 401-403.

22. INFORMATION REQUIRED TO BE AVAILABLE TO CUSTOMERS:

See Utility Customer Relations Rule 701 and Utility Customer Information Rules 101-105.

23. METER READING AND BILLING PRACTICE:

1. The normal monthly billing period shall be approximately 30 days between meter readings as scheduled by the Company. However, Saturdays, Sundays, holidays, or some other unusual situation may alter the normal billing period. In such situations, natural gas service covering 27 to 35 days inclusive will be billed as a normal billing period.

2. The Company reserves the right to modify meter reading schedules as required by changing conditions.

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By

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IDAHO
RULES AND REGULATIONS - continued

23. METER READING AND BILLING PRACTICE: - continued

3. When other than normal billing periods are caused by the Customer; i.e., opening an account, services for six days or less will be treated as an addition to the next normal billing period, and the total billed on the basis of a normal billing period; consumptions for seven days or more will be billed as a normal billing period, i.e., closing an account, services for 27 to 35 days will be billed as a normal billing period. The billings for services less than 27 and more than 35 days will be prorated.

4. When other than normal billing periods are caused by the Company, due to modification of meter reading schedules as required by changing conditions, services will be billed on a normal billing period basis, or prorated, whichever produces the smaller bill.

5. The Company may estimate meter readings for fractional month's use and render bills based on these estimated readings.

6. Where the Company's meter reader is unable to gain access to the premises to read the meter on his regular meter trip, the Company may estimate meter readings or request the Customer to send in the meter reading on a post card furnished by the Company.

7. See Utility Customer Relations Rule 204.

24. METER ACCURACY

The Company shall ensure that customers receive service with adequate pressure, heat content, and accurate measurement of gas consumption. No meter that is mechanically defective shall be placed in service or allowed to remain in service after a defect has been discovered.

A new gas meter installed for the use of any customer shall not be more than one (1) percent slow and not more than one (1) percent fast. Any meter removed from service for testing or repair shall be adjusted to the tolerance prescribed by the Avista Utilities Gas Standards Manual prior to being reinstalled.

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By

Patrick Ehrbar, Director of Regulatory Affairs

AVISTA CORPORATION
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IDAHO
RULES AND REGULATIONS - continued

25. METER TESTING

A. Reporting.

After December 31st of each year, results of the installed meter testing program will be summarized, analyzed, and made available at the request of the Commission.

B. Meter Records.

Meter history records shall be maintained until superseded by a later test, but not less than two years. These records shall give:

1. sufficient information to identify the meter,
2. the reason for the test,
3. the date of the test and reading of the meter,
4. the name of the person making the test, and
5. the accuracy as found and as left, together with enough of the data taken at the time of the test to permit the convenient checking of the methods employed and the calculations.

C. Testing of Meters.

All tests to determine the accuracy of registrations of gas service meters shall be made with a suitable meter prover or testing equipment.

1. New Meter Testing Program.

- a. New meters shall be factory tested and certified to meet accuracy criteria as specified herein.
- b. Acceptance testing shall be performed by the Company prior to installation of new meters per the Avista Utilities Gas Standards Manual.

2. Installed Meters Testing Program.

- a. Installed meters shall be inspected and tested against metering tolerance prescribed herein and per the Avista Utilities Gas Standards Manual.
- b. Meters found to be outside the prescribed tolerances shall be immediately adjusted or replaced. No meter shall be reinstalled if found to be more than two (2) percent slow or fast when tested at the prescribed rate(s) of flow.

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Patrick Ehrbar, Director of Regulatory Affairs

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IDAHO
RULES AND REGULATIONS - continued

- c. The methodology for sample sizes and analysis for the installed meter testing program is derived from the American National Standards Institute (ANSI) / American Society for Quality (ASQ) Standard Z1.9 (Standard Z1.9) and other generally accepted inspection standards.
 - i. For diaphragm meters 1000 CFH and smaller, a random sample of meters shall be selected, tested within a prescribed sample size, and analysis conducted using Standard Z1.9. The random sampling program shall begin during the 10th year after meter installation, as established by last set date.
 - ii. Larger capacity meters shall be tested per the Avista Utilities Gas Standards Manual.

D. Meter Tests Requested by Customers

The Company will, without charge, test the accuracy of registration of a meter upon request of a Customer, provided that the Customer does not request such a test more frequently than once in a 12-month period.

If a Customer requests more than one meter test within any 12-month period, the Company shall inform the Customer, prior to the test, that if the meter is found to register within the 2 percent accepted tolerance standard, under normal operating conditions, the Customer shall be required to pay the actual cost to perform the meter test.

No billing adjustment shall be required if the test results show an average registration error of less than 2 percent.

E. Provision of Documents

The Company shall provide electronic copies of the Avista Utilities Gas Standards Manual and Standard Operating Procedure for the Gas Meter Measurement Performance Program to the Commission upon request or whenever substantive changes are made.

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By

Patrick Ehrbar, Director of Regulatory Affairs

AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO
RULES AND REGULATIONS - continued

26. MAPS AND RECORDS OF FACILITIES

Maps and records shall be kept on file or available electronically in the principal office of each division or district. The maps shall show the size, character, and location of each street main, district regulator, street valve, and when practicable, each service connection in the corresponding territory served. In lieu of showing the date of installation and service location on maps, a separate record may be maintained.

Each division or district office shall maintain records of the gas distribution system that will enable the Company to furnish information regarding the provision of service to Applicants and Customers.

The Commission may inspect facilities and records as necessary as provided in section 61-521, Idaho Code.

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