

Session 1: Wednesday, April 23, 2025, 12:00pm

Session 2: Friday, April 25, 2025, 07:30am



Equity Advisory Group – Equity Lens Session

April 2025

| www.myavista.com/ceta



Introductions & Agenda

Topic	Topic Owner
Welcome, introductions overview of the meeting: rules and intent	Amber Lenhart
Connections/Partner Shares	Connections/Partners
March 2025 EAG Comment & Action Review	Dan Blazquez , Customer Engagement Manager
2025 Clean Energy Implementation Plan Customer Benefit Indicators	Kelly Dengel , Clean Energy Policy & Implementation Manager
Questions & Discussion	Amber Lenhart
Wrap-up and Adjourn	Dan Blazquez

Ground Rules

- ☐ **Stay present** mentally and physically when possible.
- ☐ **Listen** with an open mind and be open to new ideas.
- ☐ **Participate** in discussion, share concerns and ideas, and give others space to do so.
- ☐ **Ask questions** at any time. Use Zoom's "raise hand" feature or chat during presentations.
- ☐ **Work together** to consider different perspectives and support the meeting goal(s).
- ☐ **Respect** the role of the facilitator to guide the group process.



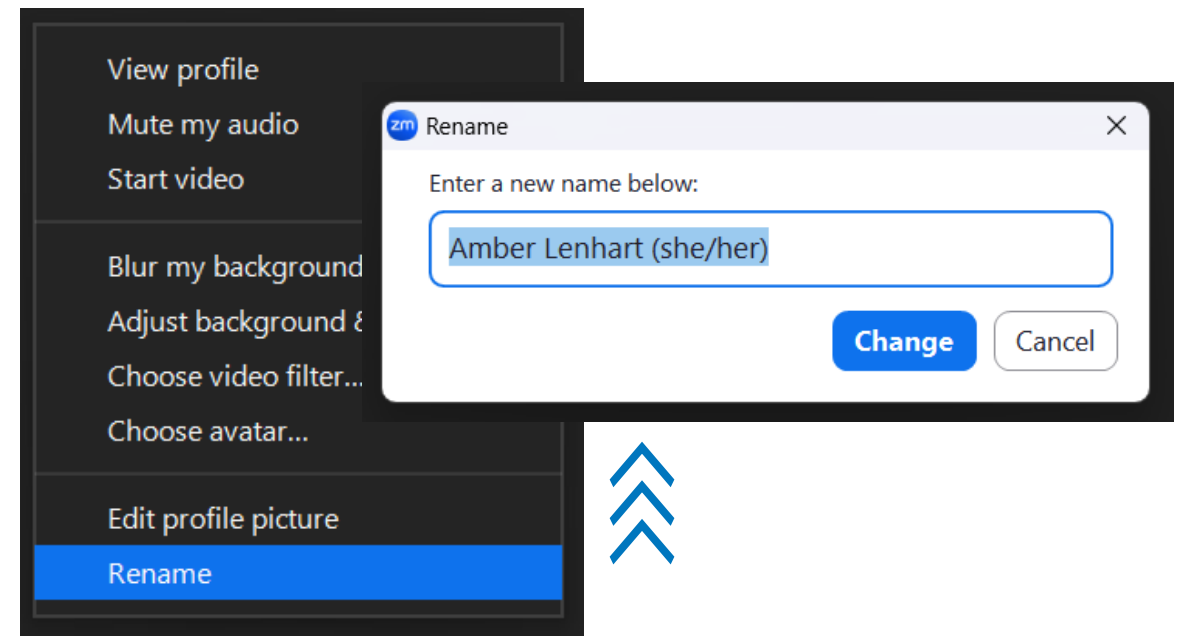
Introductions

Please share in the chat:

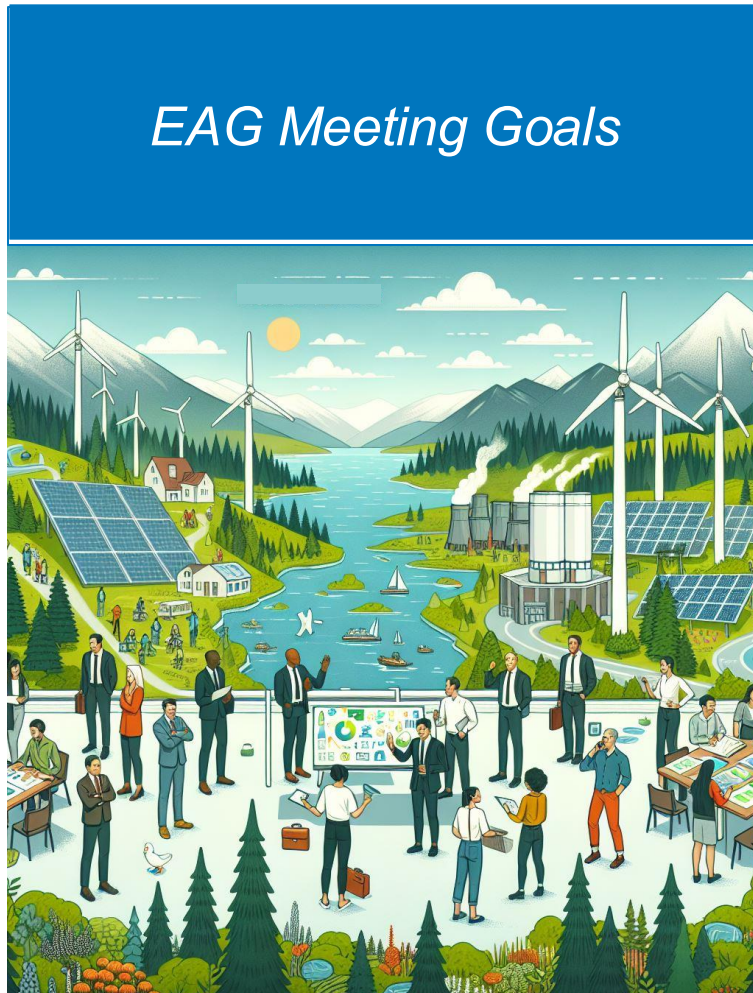
- ☐ Your name
- ☐ Organization or community

Optional: Consider including >>> your pronouns in your Zoom name

We're so glad
you're here!



Today's Equity Lens Session April 2025



EAG Equity Lens Session Meeting Goals:

1. Share proposed 2025 CEIP Customer Benefit Indicator metrics
2. Receive feedback on proposed Customer Benefit Indicator metrics.

Spectrum of Public Participation

INCREASING IMPACT ON THE DECISION					
	INFORM	CONSULT	INVOLVE	COLLABORATE	EMPOWER
PUBLIC PARTICIPATION GOAL	To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions.	To obtain public feedback on analysis, alternatives and/or decisions.	To work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered.	To partner with the public in each aspect of the decision including the development of alternatives and the identification of the preferred solution.	To place final decision making in the hands of the public.
PROMISE TO THE PUBLIC	We will keep you informed.	We will keep you informed, listen to and acknowledge concerns and aspirations, and provide feedback on how public input influenced the decision.	We will work with you to ensure that your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how public input influenced the decision.	We will look to you for advice and innovation in formulating solutions and incorporate your advice and recommendations into the decisions to the maximum extent possible.	We will implement what you decide.

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Connection Question

What is one thing you're looking forward to in the next few months, either personally or professionally?



Partner Shares

- Upcoming relevant community events or opportunities
- Pressing issues facing our community or a need someone might be able to address
- Challenges your organization is facing (especially around equity)





March 2025 EAG Comment & Action Review

Dan Blazquez | Customer Engagement Manager

March EAG Comments & Actions

Area	Comment	Avista's Response
Energy Burden & Named Communities	<ul style="list-style-type: none"> Did Avista consider the average energy burden of the projected 58% Named Community (NC) population? What is the average energy burden of the Named Community population? 	<ul style="list-style-type: none"> This number is still being calculated NC Average Energy Burden <ul style="list-style-type: none"> 2025 CEIP Projected: Currently: 22% of customers in NCs have an energy burden of 6% or greater*
Public Participation	<ul style="list-style-type: none"> We use a Community Health Needs Assessment that helps us determine how to engage with the community. It would be great to see how it could work in other spaces. I would love to collaborate with you on this because there is so much cross over with the people we work with. 	<ul style="list-style-type: none"> Avista is working with the Manager of Administrative Services at Providence on a potential joint Community Health Needs Assessment

* Based on the 43% located in Named Communities as identified in Avista's 2021 CEIP

March EAG Comments & Actions

Area	Comment	Avista's Response
Public Participation & Energy Savings	<ul style="list-style-type: none"> At <i>Aging & Long-Term Care</i> we have people who are in the 5 county areas that represent Named Communities. If you could come and <i>do a presentation that shows how to save on electricity bills that we could share with our populations</i>, that would be a great thing. 	<ul style="list-style-type: none"> Avista is reviewing future dates to meet with Aging & Long-Term Care of Eastern WA (ALTCEW); April 28th, May 23rd, or June 27th.
Public Participation & Survey Responses	<ul style="list-style-type: none"> <i>Organizational networking is a focus for Washington Rural Environment Network (WREN)</i> this year. We can <i>help facilitate this type of outreach (surveys)</i> as an example of why folks should belong to an organization that has a rural focused network. Please share this information with Paul Kimmel. 	<ul style="list-style-type: none"> Avista's Regional Business Manager for the Palouse region and WREN met in Colfax on April 9, 2025.



2025 Clean Energy Implementation Plan

Customer Benefit Indicators Metrics

Kelly Dengel | Clean Energy Policy & Implementation Manager

Questions and Discussion

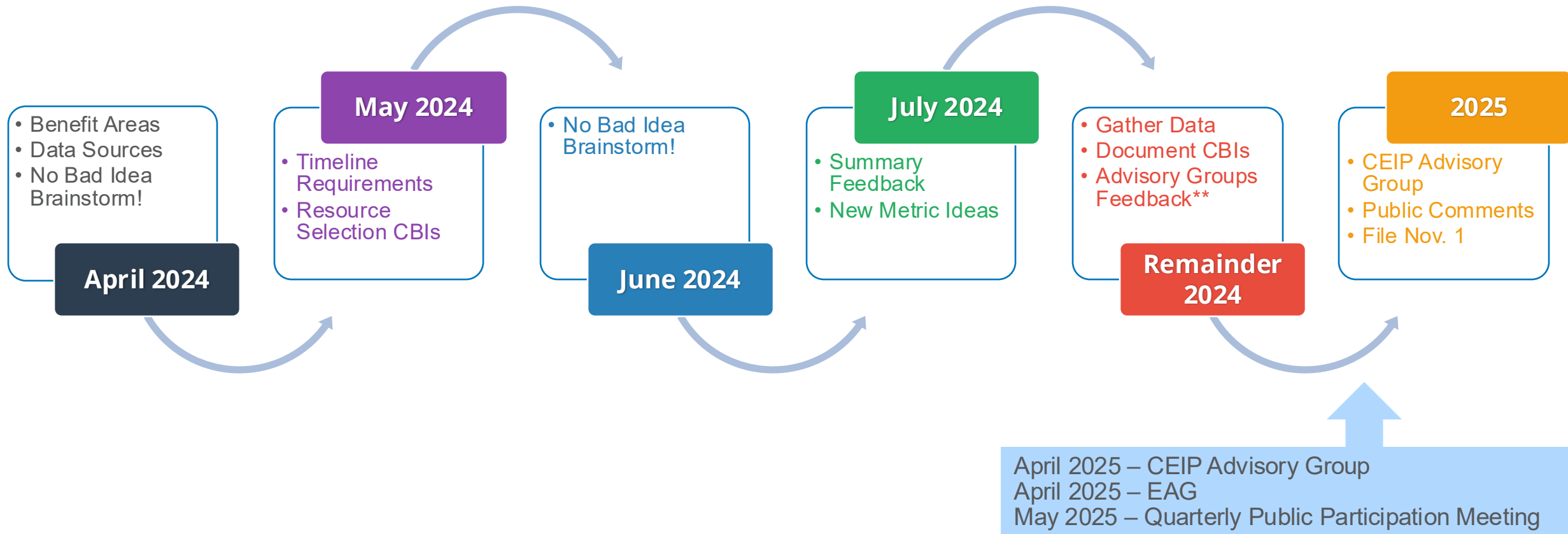
- ☐ What clarifying questions or curiosities do you have about the presentation?
- ☐ What disparities, root factors, or inequities (historic and current) are related to this topic?
- ☐ How could Avista improve engagement strategies related to this topic, if at all?
- ☐ What new ways could help measure and track benefits and reduced burdens related to this topic?
- ☐ What steps, practices, or policies could help reduce future inequities related to this topic?

Customer Benefit Indicator Metrics

- *Measure, and hold accountable to, an equitable transition to clean energy*
- *Ensure the equitable distribution of energy and nonenergy benefits and reductions of burdens to Named Communities*



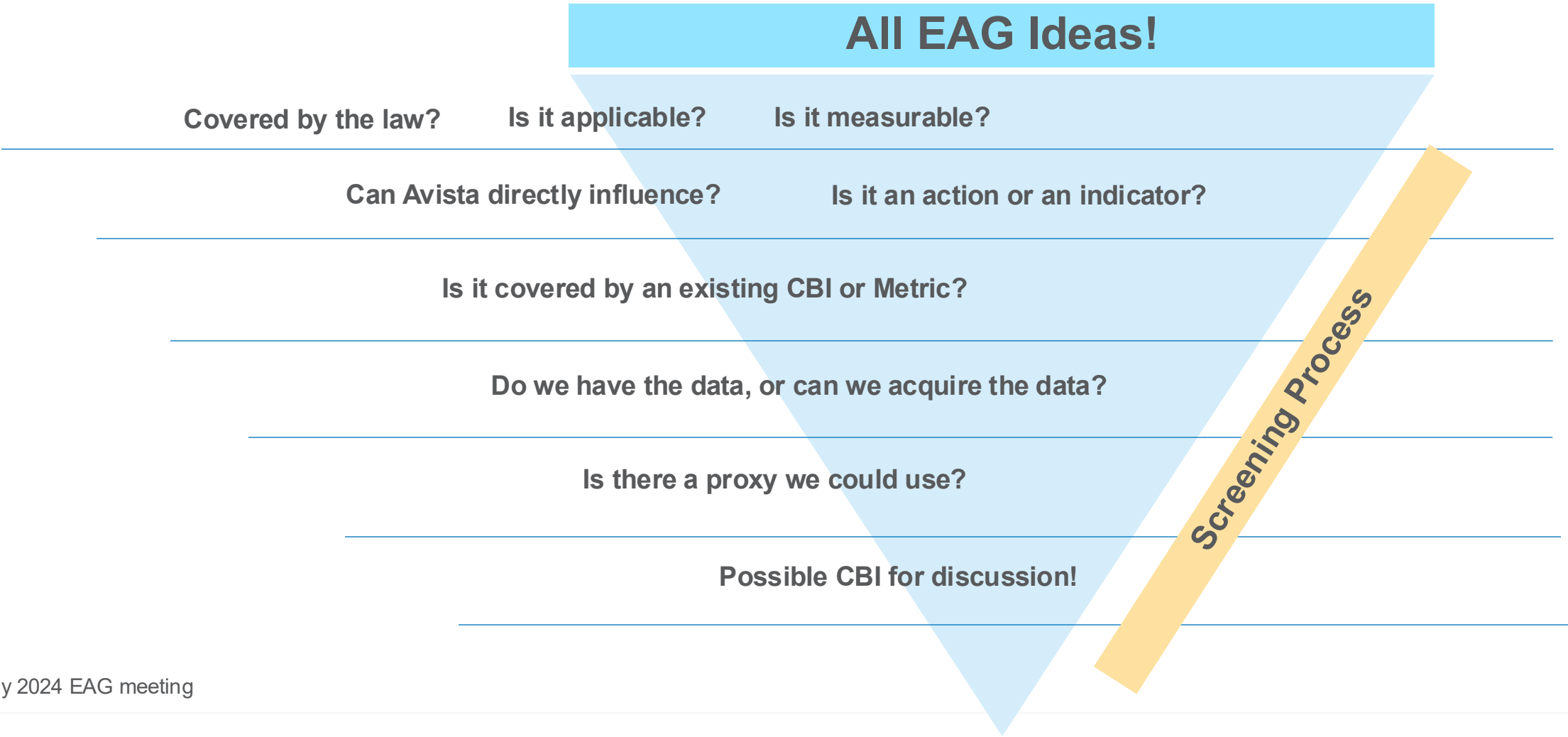
2026-2029 CEIP CBIs & Metrics Timeline*



*December 2024 EAG meeting

**October 2024 EAAG & November 2024 EAAG meetings

How Avista Considered EAG Metric Ideas



*July 2024 EAG meeting

Metric Modifications for the 2026-2029 CEIP

Benefit Area	Existing CBI	Metric
Environmental	Greenhouse Gas Emissions	Regional greenhouse gas emissions
		Avista greenhouse gas emissions
	Outdoor Air Quality	Weighted average days exceeding healthy levels
		Avista plant air emissions
		Decreases use of wood heat for home heating

- Remove “Regional GHG emissions” metric
 - Avista has no control over the region
 - Not enough data to support
- Remove “Weighted average days exceeding healthy levels” metric
 - WA Department of Ecology air quality map for the state

*December 2024 EAG meeting, October 2024 EEAG & November 2024 EAAG meetings

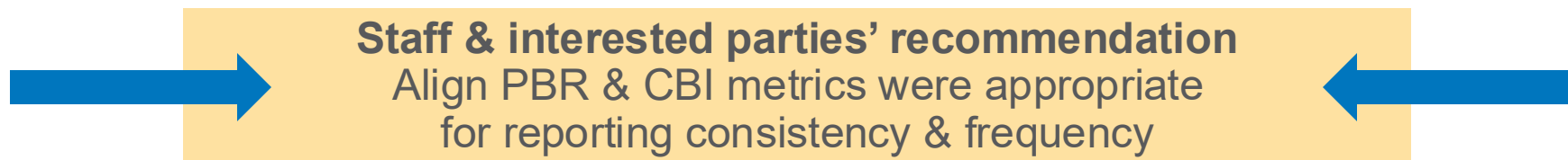
Considering Metric Alignment

Performance Based Rate Metric (PBR)

- 2022 Washington General Rate Case
- 95 PBRs | 278 Metrics
- Reported quarterly & annually
- Natural gas & electric customers

Customer Benefit Indicator Metric (CBI)

- 2022 Clean Energy Implementation Plan
- 14 CBIs | 84 metrics
- Reported biannually
- Electric customers



Stay tuned for more CBI conversations into 2025 . . .

*December 2024 EAG meeting

2024 WA GRC Metric Outcome

. . . the Commission has ***reduced the number of PBR metrics on which Avista will be required to report to 33***. These metrics consist of 12 metrics that have been refined or proposed during this proceeding and the 21 metrics contained in the Commission's Policy Statement Addressing Initial Reported Performance Metrics, including the metrics established pursuant to RCW 80.28.425(7).

In many cases, ***metrics were removed because the same information can be found in other reporting required by the Commission***, such as information reported as part of Customer Benefit Indicators or were already incorporated into other required PBR metrics. The Commission also authorized the removal of metrics where no party opposed removal, as the lack of opposition suggests that the metric provides little value in reviewing Avista's operations.

Similarly, the Commission ***declined to require a metric if the proposed measurement involved too many factors outside Avista's control*** because the metric would provide limited insight into the effect of Avista's operational decisions.

2021 Customer Benefit Indicators



Affordability

Participation in
Company Programs

High Energy
Burden



Accessibility

Outreach &
Communication

Transportation
Electrification

NC Investments

NC Clean Energy



Energy Resilience

Energy Availability



Energy Security

Energy Generation
Location

Residential Arrears
& Disconnects



Environmental

Outdoor Air
Quality

Greenhouse Gas
Emissions



Public Health

Employee Diversity

Supplier Diversity

Indoor Air Quality

2025 CEIP CBI Metric Change Summary

2021 CEIP CBIs/Metrics

- 6 Equity Areas
- 14 CBIs
- 84 Metrics

2025 Proposed CBIs/Metrics

- 6 Equity Areas
- 13 CBIs (combine NC Clean Energy & NC Investments)
- 54 Metrics
 - Retain 2021 Metric | No Change – 29
 - Retain 2021 Metric | Modification – 7
 - Remove 2021 Metric – 46
 - Add New 2025 Metric – 18

Focus

Affordability Metrics

X Available in required reporting
X Not available in required reporting

CBI

2021 Metrics | 8

1. Participation in Company Programs

Participation in weatherization & energy assistance programs All & NC | 4

Condition 17:
NC residential rebates* and **X**
those in rental units | 2

Saturation of energy assistance programs All & NC | 2

*NC residential rebates reported in ACR/BCR

2025 Proposed Metrics | 6

Retain 2021 metrics | 4

Retain 2021 metrics | 2

Affordability Metrics

X Available in required reporting

X Not available in required reporting

CBI

2021 Metrics | 16

2. Households with Energy Burden (>6%)

Condition 18:

Number & percentage of households by All, NC & KLI* | 6

X

Condition 38:

High energy burden by census tract, highest/lowest median NC, KLI, over 65, homes built before 1980, owner/renter status | 7

X

Average excess burden by All, NC, KLI* | 3

X

*Reported in the Low-Income Rate Assistance Program

2025 Proposed Metrics | 6

PBR: Average energy burden after energy assistance** by census tract for All & NC | 2

PBR: Number & percentage of high energy burden after energy assistance** for All & NC | 4

**Direct financial assistance for utility bills

Accessibility Metrics

X Available in required reporting

X Not available in required reporting

CBI

2021 Metrics | 4

2025 Proposed Metrics | 4

3. Availability of
Methods/~~Modes~~ of
Outreach &
Communication

Number of outreach contacts | 1

Retain 2021 metric | 1

Number of marketing
impressions | 1

Retain 2021 metric | 1

Condition 19: Number of
translation services | 1

Retain 2021 metric | 1

Condition 19:
Number of unique languages
translated| 1

Retain 2021 metric | 1

Accessibility Metrics

X Available in required reporting
X Not available in required reporting

CBI

2021 Metrics | 3

4. Transportation Electrification

Number of trips provided by CBOs | 1

Number of miles driven provided by CBOs | 1

Number of *public* charging stations in NCs | 1

2025 Proposed Metrics | 3

Retain 2021 metric | 1

Retain 2021 metric | 1

Modify 2021 metric:
Number of charging stations in NCs | 1

Accessibility Metrics

X Available in required reporting
X Not available in required reporting

CBI

2021 Metrics | 3

~~5. Named Community Clean Energy~~

Investments in Named Communities

- Condition 26:

Total MWh of distributed energy resources 5 MW and under in NC | 1

X
- Condition 26:

Total MWh of energy storage 5 MW and under in NC| 1

X
- Condition 26:

Number of distributed renewable energy resources and energy storage resources in NC | 1

X

2025 Proposed Metrics | 12

- PBR:

Number and percentage of NC enrollments in Distributed Energy Resource programs: Energy Efficiency, Electric Transportation, Net Metering, Demand Response | 8
- PBR:

Percentage of NC utility spend in Distribution Energy Resource programs: Energy Efficiency, Electric Transportation, Net Metering, Demand Response | 4

Accessibility Metrics

X

Available in required reporting

X

Not available in required reporting

CBI

2021 Metrics | 5

6. Investments in Named Communities

Incremental spending each
year in NC | 1

Number of customers and
or CBOs served | 1

Quantification of energy/non-
energy* benefits from
investments (if applicable) | 3

X

*NCIF EE reported in Annual Conservation Report,
NCIF Community reported in CEIP & CETA Cost
Recovery Tariff

2025 Proposed Metrics | 2

Retain 2021 metric | 1

Retain 2021 metric | 1

Energy Resiliency Metrics

X Available in required reporting
X Not available in required reporting

CBI

2021 Metrics | 13

2025 Proposed Metrics | 6

7. Energy Availability

Average duration w/o major events for All and NC | 2

Planning reserve margin for winter/summer | 2

Condition 21:
Frequency of outages (CEMI0) w/o major events for All & NC | 2

Condition 38:
Frequency of outages (CEMI0) by census tract, NC highest/lowest median, KLI, over 65, homes built before 1980, owner/renter | 7

X

Retain 2021 metrics | 2

Modify 2021 metric
Reserve margin for winter/summer | 2

Retain 2021 metrics | 2

Energy Security Metrics

X Available in required reporting
X Not available in required reporting

CBI2021 Metrics | 17

2025 Proposed Metrics | 4

8. ~~Energy Generation Location~~

Percent of generation located in WA or connected to Avista transmission | 1

Retain 2021 metric | 1

9. ~~Arrearages & Disconnections for Nonpayment~~

Residential arrearages reported in Docket U-200281, U-210800 | 8 **X**

Condition 22:
~~Number & percentage of~~ disconnects for nonpayment by month census tract, All, ~~KL~~, NC | 8

Modify 2021 metric
Percentage of disconnects for nonpayment by month by census tract for All & NC | 3

Environmental Metrics

X

Available in required reporting

X

Not available in required reporting

CBIs

2021 Metrics | 8

2025 Proposed Metrics | 5

10. Outdoor Air Quality

Weighted average days exceeding healthy levels* | 1

X

Avista plant air emissions | 4

Decreased use of wood heat for home heating | 1

X

11. Greenhouse Gas Emissions

Regional GHG emissions* | 1

X

Avista GHG emissions | 1

*Reported by the WA Department of Ecology; discussed removal with EAG, EEAG and EAAG

Retain 2021 metric | 4

Modify 2021 metric adopt CCA calculation
Avista GHG emissions | 1

Public Health Metrics

XAvailable in required reporting

XNot available in required reporting

CBIs

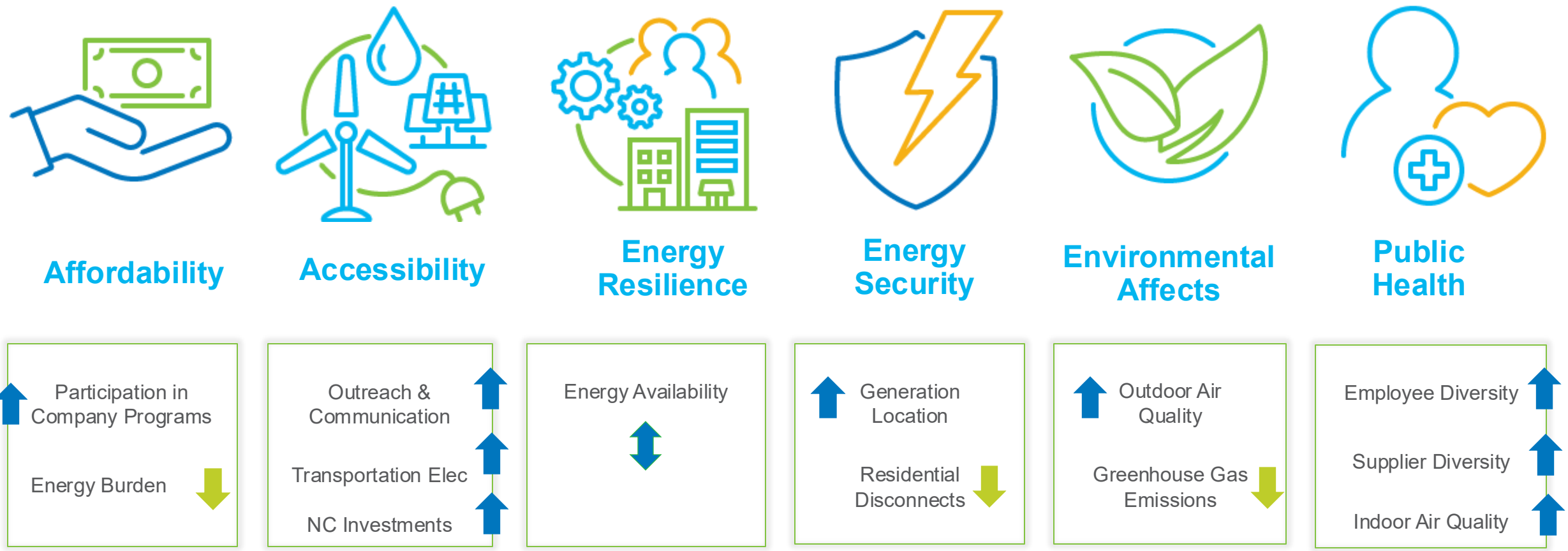
2021 Metrics | 6

12. Employee Diversity	PBR: Employee diversity representative of communities served by 2035 1
13. Supplier Diversity	PBR: Supplier diversity at 11% by 2035 1
14. Indoor Air Quality	<i>Condition 24:</i> Rank the causes of indoor air quality for All & NC 2 Percentage of weatherization indoor air quality measures All & NC 2

2025 Proposed Metrics | 6

Retain 2021 metrics 1
Retain 2021 metrics 1
Retain 2021 metrics 2
Retain 2021 metrics 2

2025 Customer Benefit Indicators





Questions and Discussion

Amber Lenhart

Questions and Discussion

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Thank you



Next EAG Equity Lens Session Meetings

Afternoon: 12pm – 1:30pm

Wednesday, May 21st

Friday, May 23rd

Morning: 7:30am to 9:00am

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